

CHECKLIST

Please make sure the facility owner completes the following checklist **prior to the fitness equipment installation**

TASK TO BE COMPLETED BY THE FACILITY PRIOR TO FITNESS EQUIPMENT INSTALLATION	COMPLETED
Internet network setup	
Ethernet run to each unit (If wired network)	
Access points setup and installed (If wireless network)	
Network meets appropriate bandwidth to support product features and number of installed units	
Network speed tested	
Network outbound traffic (and associated return traffic) allowed for specified ports, protocols and destination domains	
MAC addresses of units whitelisted (If necessary)	
Halo Fitness Cloud account set up	
Adequate internet bandwidth for desired on-demand features. Note that Life Fitness On Demand requires a recommended 2.5 Mbps per unit.	

QUESTIONS & TROUBLESHOOTING

If you have questions or are experiencing any issues with the internet connectivity of your Life Fitness equipment please contact Customer Service and have the following information available:

- Cardio equipment base serial number(s)
- Console software version
- Type of network connection, wired or wireless

Customer Service
800.351.3737
customersupport@lifecyclefitness.com

Life Fitness On Demand+ specific questions
833.682.0392
digitalsupport@lifecyclefitness.com

